**Scenario 1:** Manually assign decision package(s) to a State Officer (SO).

1. Go to the "Package SO Updates" tab.
2. Select the State Officer from the SO User List.
3. Choose the decision package(s) from the packages list.
4. Click on the "Reassign Selected Cases" button.
5. Select a new SO from the popup.
6. Click on "Submit."

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**Scenario 2**: Replace State Officer

1. Navigate to the "Package SO Updates" tab.
2. Click on the "Replace State Officer" button.
3. Choose the required picklist values in the popup window.
4. Click "Submit."

Upon submission, the system will perform the following tasks:

1. Create a new Team Member State Assignment and Team Membership Record for the new Sales Officer (SO) (in all states?).
2. Update the State Officer on the Account Object.
3. Update packages with the new SO?
4. Uncheck the active flag and update the end date in the Team Membership object for the current SO.

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